

22 September 2020  
Media statement

## **MEDIA STATEMENT FROM NIKKI WARREN-DEAN, HEAD OF INTERMEDIARY SALES**

“We can confirm that, from today, we have temporarily withdrawn our mortgage product range. The aim of this temporary measure is to support brokers and their clients with business already submitted and bring service levels back in line to those that our broker network have come to expect.

“The Nottingham for Intermediaries has received an unprecedented level of applications recently and it’s important we manage those volumes in a timely way for brokers and their clients. This short-term measure will allow us to work through all outstanding cases and provide as many positive outcomes as possible. We always aim to give our brokers as much notice as we are able to when implementing product range changes, but in this fast-moving climate it hasn’t been possible on this occasion and these changes take place with immediate effect.

“Helping people onto, and along, the property ladder has been an important part of our DNA for over 170 years and that ethos hasn’t changed. We will return to the mortgage marketplace with a range of competitively priced products as soon as possible and communicate product news to brokers in the first instance.”

***Photo caption:** The Nottingham’s Head of Intermediary Sales, Nikki Warren-Dean.*

**ENDS**

### **Notes to editor**

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### **About The Nottingham**

Founded in 1849, The Nottingham is a mutual building society owned by its members with a long and proud history of doing the right thing and helping communities prosper. Today, The Nottingham is a top ten building society operating online and via a network of 40-plus branches across nine UK counties.

The society is well-known for providing a safe and secure place for people’s savings and helping its members into their own homes. In addition to mortgage and saving products, it offers a variety of additional services through expert partners including whole-of-market mortgage advice provided by Nottingham Mortgage Services, estate agency and lettings provided by Belvoir Group and much more including funeral planning, financial advice and home insurance. Its range of services, alongside its commitment to providing expert advice, support the society’s purpose to help its members save, plan for and protect their financial futures. [www.thenottingham.com](http://www.thenottingham.com)